SOUTH AFRICA TECHNICAL DATA:

RELIABILITIES & NORM GROUPS

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CWS SOUTH AFRICA GENERAL POPULATION RELIABILITY

	N	Cronbach' s alpha	Estimated whole test reliability (resultant alpha)	Mean raw score	SD
CWS Numerical	185	-	.6869	6.80*	3.37
CWS Verbal***	144	-	.6571	5.90*	2.90
CWS Mechanical Reasoning	154	-	.5462	12.64**	3.63
CWS Checking	451			26.11***	7.66

^{*}The maximum raw score possible is 16

CWS SOUTH AFRICA GENERAL POPULATION NORM GROUP

CWS Verbal

N	Mean*	SD
144	6.80	3.37

^{*}Original mean = 6.69. Adapted to ensure candidates can achieve the full range of sten scores.

Age	Count	Cumulative Percentage
21 - 30	29	15.8%
31 - 40	60	32.8%
41 - 50	52	28.4%
51 +	42	23.0%
n/a	5	0%

^{**}The maximum raw score possible is 20

^{***}The maximum raw score possible is 32



Gender	Count	Percentage
Female (50%)	42	22.3%
Male (50%)	146	77.7%

Education	Coun	Percentage
Grade 9 or lower	3	1.6%
Grade 10 - 11	14	7.4%
Grade 12	78	41.5%
Higher Certificates	40	21.3%
National Diploma	36	19.1%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	12	6.4%
Honours degree or postgraduate diploma	3	1.6%
Master's Degree	2	1.1%
Doctor's degree	0	0%

Language	Count	Percentage
Afrikaans	16	8.5%
English	59	31.4%
IsiNdebele	2	1.1%
IsiXhosa	3	1.6%
IsiZulu	75	39.9%
Sepedi	12	6.4%
Sesotho	6	3.2%
Setswana	10	5.3%
SiSwati	1	0.5%
Tshivenda	1	0.5%

Xitsonga 3 1.6%

Race	Count	Percentage
African	136	72.3%
White	25	13.3%
Indian	22	11.7%
Coloured	5	2.7%
Asian	0	0%

Years of work experience	Count	Percentage
0 - 5	32	17.0%
6 - 10	40	21.3%
11+	116	61.7%

CWS Numerical

N	Mean*	SD*
185	5.90	2.90

^{*}Original mean = 5.44, SD = 3.20. Adapted to ensure candidates can achieve the full range of sten scores.

Age	Count	Cumulative Percentage
21 - 30	29	16.1%
31 - 40	57	31.7%
41 - 50	52	28.9%
51 +	42	23.3%
n/a	5	0%



Gender	Count	Percentage
Female (50%)	41	22.2%
Male (50%)	144	77.8%

Education	Coun	Percentage
Grade 9 or lower	3	1.6%
Grade 10 - 11	13	7.0%
Grade 12	77	41.6%
Higher Certificates	40	21.6%
National Diploma	36	19.5%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	12	6.5%
Honours degree or postgraduate diploma	3	1.6%
Master's Degree	1	0.5%
Doctor's degree	0	0%

Language	Count	Percentage
Afrikaans	15	8.1%
English	58	31.4%
IsiNdebele	2	1.1%
IsiXhosa	3	1.6%
IsiZulu	75	40.5%
Sepedi	12	6.5%
Sesotho	6	3.2%
Setswana	9	4.9%
SiSwati	1	0.5%

Tshivenda	1	0.5%
Xitsonga	3	1.6%

Race	Count	Percentage
African	135	73.0%
White	23	12.4%
Indian	22	11.9%
Coloured	5	2.7%
Asian	0	0%

Years of work experience	Count	Percentage
0 - 5	32	17.3%
6 - 10	38	20.5%
11+	115	62.2%

CWS Mechanical

N	Mean	SD
154	12.64	3.63

Age	Count	Cumulative Percentage
21 - 30	110	74.3%
31 - 40	36	24.3%
41 - 50	2	1.4%
51 +	0	0%
n/a	6	0%



Gender	Count	Percentage
Female (50%)	59	38.3%
Male (50%)	95	61.7%

Education	Coun	Percentage
Grade 9 or lower	1	0.6%
Grade 10 - 11	3	1.9%
Grade 12	9	5.8%
Higher Certificates	4	2.6%
National Diploma	30	19.5%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	75	48.7%
Honours degree or postgraduate diploma	26	16.9%
Master's Degree	6	3.9%
Doctor's degree	0	0%

Language	Count	Percentage
Afrikaans	1	0.6%
English	60	39.0%
IsiNdebele	2	1.3%
IsiXhosa	9	5.8%
IsiZulu	25	16.2%
Sepedi	15	9.7%
Sesotho	6	3.9%
Setswana	10	6.5%
SiSwati	0	0%
Tshivenda	12	7.8%

Xitsonga	14	9.1%

Race	Count	Percentage
African	131	85.1%
White	5	3.2%
Indian	17	11.0%
Coloured	1	0.6%
Asian	0	0%

Years of work experience	Count	Percentage
0 - 5	127	82.5%
6 - 10	20	13.0%
11+	7	4.5%

CWS Checking

N	Mean	SD
451	26.11	7.66

Age	Count	Cumulative Percentage
17-20	58	12.86%
21-30	336	74.50%
31-40	57	12.64%
51 +	0	0%
n/a	0	0%



Gender	Count	Percentage
Female (50%)	57	12.64%
Male (50%)	394	87.36%

Education	Count	Percentage
Grade 9 or lower	0	0%
Grade 10 - 11	1	0.22%
Grade 12	211	46.78%
Higher Certificates	203	5.01%
National Diploma	25	5.54%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	10	2.22%
Honours degree or postgraduate diploma	1	0.22%
Master's Degree	0	0%
Doctor's degree	0	0%

Language	Count	Percentage
Afrikaans	7	1.55%
English	317	70.29%
IsiNdebele	0	0%
IsiXhosa	10	2.22%
IsiZulu	93	20.62%
Sepedi	3	0.67%
Sesotho	17	3.77%
Setswana	0	0%
SiSwati	1	0.2%
Tshivenda	2	0.44%

Xitsonga	1	0.22%
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Race	Count	Percentage
African	391	86.70%
White	26	5.76%
Indian	19	4.21%
Coloured	12	2.66%
Asian	3	0.67%

Years of work experience	Count	Percentage
0 - 5	436	96.67%
6 - 10	15	3.33%
11+	0	0%

B2C SOUTH AFRICA GENERAL POPULATION RELIABILITY

	N	Cronbach' s alpha	Estimated whole test reliability (resultant alpha)	Mean raw score*	SD
B2C Numerical	117	-	0.82-0.904	6.761	4.473
B2C Verbal	275	-	0.534-0.656	10.502	2.562
B2C Abstract Reasoning	214	0.705	-	7.514	3.296
B2C Checking	293	0.487	-	9.02	4.054

^{*}The maximum raw score possible is 18

B2C SOUTH AFRICA GENERAL POPULATION NORM GROUP

B2C Verbal

N	Mean	SD
208	10.12	2.55

Age	Count	Percentage
21 - 30	90	43.27%
31 - 40	77	37.02%
41 - 50	32	15.38%
51 +	8	3.85%
n/a	1	0.48%

Gender	Count	Percentage
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Female	145	69.71%
Male	63	30.29%

Education	Coun t	Percentage
Grade 12	14	6.73%
Higher Certificates	18	8.65%
National Diploma	38	18.27%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	36	17.31%
Honours degree or postgraduate diploma	53	25.48%
Master's Degree	49	23.56%
Doctor's degree	0	0%

Language	Count	Percentage
English	97	46.63%
Afrikaans	29	13.94%
African Languages	82	39.42%

Race	Count	Percentage
African	105	50.48%
White	78	37.50%
Indian	27	8.17%
Coloured	8	3.85%
Asian	0	0%

Years of work experience	Count	Percentage
0 - 5	83	39.90%

6 - 10	53	25.48%
11 +	72	34.62%

B2C Numerical

N	Mean	SD
147	6.7	2.8

Age	Count	Percentage
21 - 30	50	34.01%
31 - 40	63	42.86%
41 - 50	26	17.69%
51 +	8	5.44%

Gender	Count	Percentage
Female	94	63.95%
Male	53	36.05%

Education	Coun t	Percentage
Grade 12	11	7.48%
Higher Certificates	18	12.24%
National Diploma	34	23.13%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	31	21.09%
Honours degree or postgraduate diploma	31	21.09%
Master's Degree	22	14.97%



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Language	Count	Percentage
English	74	50.34%
Afrikaans	23	15.65%
African Languages	50	34.01%

Race	Count	Percentage
African	65	44.22%
White	64	43.54%
Indian	14	9.52%
Coloured	4	2.72%
Asian	0	0%

Years of work experience	Count	Percentage
0 - 5	41	27.89%
6 - 10	44	29.93%
11+	62	42.18%

B2C Abstract

N	l	Mean	SD
15	6	8.08	3.17

Age	Count	Percentage
21 - 30	74	47.44%

31 - 40	56	35.90%
41 - 50	17	10.90%
51 +	8	5.13%
n/a	1	0.64%

Gender	Count	Percentage
Female	112	71.79%
Male	44	28.21%

Education	Coun t	Percentage
Grade 12	4	2.56%
Higher Certificates	8	5.13%
National Diploma	20	12.82%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	25	16.03%
Honours degree or postgraduate diploma	50	32.05%
Master's Degree	48	30.77%
Doctor's degree	1	0.64%

Language	Count	Percentage
English	74	47.44%
Afrikaans	24	15.38%
African Languages	58	37.18%

Race	Count	Percentage
African	75	48.08%
White	62	39.74%

Indian	14	8.97%
Coloured	5	3.21%
Asian	0	0%

Years of work experience	Count	Percentage
0 - 5	70	44.87%
6 - 10	40	25.64%
11+	46	29.49%

B2C Checking

N	Mean	SD
293	8.60	3.70

Age	Count	Percentage
20 - 30	241	81.97%
31 - 40	3	1.02%
41 - 50	1	0.68%
51 +	1	0%
n/a	48	16.33%

Gender	Count	Percentage
Female	145	49.32%
Male	147	50%
n/a	2	0.68%

Education	Coun t	Percentage
Grade 12	55	18.71%
Higher Certificates	6	2.04%
National Diploma	18	6.12%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	144	48.98%
Honours degree or postgraduate diploma	19	6.46%
Master's Degree	4	1.36%
Doctor's degree	0	0%
n/a	48	16.33%

Language	Count	Percentage
English	114	38.78%
Afrikaans	19	6.46%
African Languages	113	38.44%
n/a	48	16.33%

Race	Count	Percentage
African	154	52.38%
White	56	19.05%
Indian	15	5.10%
Coloured	20	6.80%
Asian	1	0.34%

Years of work experience	Count	Percentage
0 - 5	239	81.29%

6 - 10	3	1.02%
11 +	4	1.36%
n/a	48	16.33%



B2C SOUTH AFRICA MANAGERIAL/GRADUATE NORM GROUP

Data is ring fenced to National Diploma, Bachelors, Post Graduate and Doctoral.

B2C Verbal

N	Mean	SD
176	10.5	2.52

Age	Count	Percentage
21 - 30	86	48.86%
31 - 40	57	32.39%
41 - 50	24	13.64%
51 +	8	4.55%
n/a	1	0.57%

Gender	Count	Percentage
Female (50%)	130	73.86%
Male (50%)	46	26.14%

Education	Coun t	Percentage
National Diploma	38	21.59%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	36	20.45%
Honours degree or postgraduate diploma	53	30.11%
Master's Degree	49	27.84%
Doctor's degree	0	0%

Language	Count	Percentage
English	81	46.02%
Afrikaans	29	16.48%
African Languages	66	37.50%

Race	Count	Percentage
African	87	49.43%
White	70	39.77%
Indian	13	7.39%
Coloured	6	3.41%
Asian	0	0%

Years of work experience	Count	Percentage
0 - 5	79	44.89%
6 - 10	44	25.00%
11 +	53	30.11%

B2C Numerical

N	Mean	SD
118	7.3	3.1

Age	Count	Percentage
21 - 30	47	39.83%
31 - 40	44	37.29%
41 - 50	19	16.10%

51 +	8	6.78%

Gender	Count	Percentage
Female (50%)	81	68.64%
Male (50%)	37	31.36%

Education	Coun t	Percentage
National Diploma	34	28.81%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	31	26.27%
Honours degree or postgraduate diploma	31	26.27%
Master's Degree	22	18.64%
Doctor's degree	0	0%

Language	Count	Percentage
English	59	50.00%
Afrikaans	23	19.49%
African Languages	36	30.41%

Race	Count	Percentage
African	50	42.37%
White	56	47.37%
Indian	9	7.63%
Coloured	3	2.54%
Asian	0	0%

Years of work experience	Count	Percentage
0 - 5	38	32.20%

6 - 10	36	30.51%
11 +	44	37.29%

B2C Abstract

N	Mean	SD
144	8.15	3.18

Age	Count	Percentage
21 - 30	73	50.69%
31 - 40	46	31.94%
41 - 50	16	11.11%
51 +	8	5.56%
n/a	1	0.68%

Gender	Count	Percentage
Female (50%)	107	74.31%
Male (50%)	37	25.69%

Education		Percentage
National Diploma	20	13.89%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	25	17.36%
Honours degree or postgraduate diploma	50	34.72%
Master's Degree	48	33.33%
Doctor's degree	1	0.69%

Language	Count	Percentage
English	69	47.92%
Afrikaans	24	16.67%
African Languages	51	35.42%

Race	Count	Percentage
African	68	47.22%
White	60	41.67%
Indian	11	7.64%
Coloured	5	3.47%
Asian	0	0%

Years of work experience	Count	Percentage
0 - 5	70	48.61%
6 - 10	35	24.31%
11+	39	27.08%

CPQ SOUTH AFRICA GENERAL POPULATION RELIABILITY & NORM GROUP

Adaptable

N	Alpha	Mean	SD
237	α= 0.793	15.70	4.80

Age	Count	Percentage
21 - 30	42	17.72%
31 - 40	49	20.68%
41 - 50	20	8.44%
51 +	5	2.11%
n/a	121	51.05%

Gender	Count	Percentage
Female	110	46.41%
Male	108	45.57%
n/a	19	8.02%

Education	Count	Percentage
Grade 12	24	10.13%
Higher Certificates	16	6.75%
National Diploma	18	7.59%

Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	23	9.70%
Honours degree or postgraduate diploma	17	7.17%
Master's Degree	16	6.75%
Doctor's degree	0	0%
n/a	120	50.63%

Language	Count	Percentage
English	50	21.20%
Afrikaans	33	13.92%
African Languages	34	14.35%
n/a	120	50.63%

Race	Count	Percentage
African	58	20.25%
White	47	19.83%
Indian	4	1.69%
Coloured	17	7.17%
Asian	1	0.42%
n/a	120	50.63%

Years of work experience	Count	Percentage
0 - 5	36	15.19%
6 - 10	27	11.39%
11 +	54	22.78%

n/a	120	50.63%

Assertive

N	Alpha	Mean	SD
222	α= 0.582	17.455	3.778

Age	Count	Percentage
21 - 30	94	42.34%
31 - 40	70	31.54%
41 - 50	45	20.27%
51 +	7	3.15%
n/a	6	2.7%

Gender	Count	Percentage
Female (50%)	137	61.71%
Male (50%)	85	38.29%

Education	Coun t	Percentage
Grade 12	15	6.76%
Higher Certificates	21	9.46%
National Diploma	32	14.41%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	20	9.01%
Honours degree or postgraduate diploma	89	40.09%
Master's Degree	43	19.37%



Doctor's degree 2 0.9%	Doctor's degree	2	0.9%
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Language	Count	Percentage
English	79	35.59%
Afrikaans	67	30.18%
African Languages	76	34.23%

Race	Count	Percentage
African	94	42.34%
White	99	44.59%
Indian	17	7.66%
Coloured	8	3.6%
Asian	4	1.8%

Years of work experience	Count	Percentage
0 - 5	98	44.14%
6 - 10	42	18.92%
11 +	82	36.94%

Authority

N	Alpha	Mean	SD
357	α= 0.298	18.99	2.67

Age	Count	Percentage
20 - 30	279	78.15%

31 - 40	13	3.64%
41 - 50	11	3.08%
51 +	2	0.56%
n/a	52	14.57%

Gender	Count	Percentage
Female	177	49.58%
Male	174	48.74%
n/a	6	1.68%

Education	Count	Percentage
Grade 10-11	1	0.28%
Grade 12	66	18.49%
Higher Certificates	12	3.36%
National Diploma	22	6.16%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	177	49.58%
Honours degree or postgraduate diploma	21	5.88%
Master's Degree	6	1.68%
Doctor's degree	0	0%
n/a	52	14.57%

Language	Count	Percentage
English	149	41.74%
Afrikaans	26	7.28%

African Languages	130	36.41%
n/a	52	14.57%

Race	Count	Percentage
African	182	50.98%
White	71	19.89%
Indian	19	5.32%
Coloured	31	8.68%
Asian	2	0.56%
n/a	52	14.57%

Years of work experience	Count	Percentage
0 - 5	282	78.99%
6 - 10	3	0.84%
11 +	20	5.60%
n/a	52	14.57%

Calm

N	Alpha	Mean	SD	
83	α= 0.754	17.78	4.29	

Age	Count	Percentage
21 - 30	12	14.81%

31 - 40	32	39.51%
41 - 50	27	33.33%
51 +	10	12.35%
n/a	2	2.47%

Gender	Count	Percentage
Female (50%)	34	40.96%
Male (50%)	49	59.04%

Education	Coun	Percentag e
Grade 12	3	3.61%
Higher Certificates	9	10.84%
National Diploma	9	10.84%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	20	24.10%
Honours degree or postgraduate diploma	21	25.30%
Master's Degree	21	25.30%
Doctor's degree	0	0%

Language	Count	Percentage
English	44	53.01%
Afrikaans	14	16.87%
African Languages	25	30.12%

Race	Count	Percentage
African	32	38.55%

White	38	45.78%
Indian	5	6.02%
Coloured	7	8.43%
Asian	1	1.20%

Years of work experience	Count	Percentage
0 - 5	12	14.46%
6 - 10	17	20.48%
11 +	54	65.06%

Caring

N	Alpha	Mean	SD
113	α= 0.746	23.69	3.76

Age	Count	Percentage
21 - 30	41	37.27%
31 - 40	31	28.18%
41 - 50	28	25.45%
51 +	10	9.09%
n/a	3	2.73%

Gender	Count	Percentage
Female (50%)	75	66.37%
Male (50%)	38	33.63%

Education	Coun	Percentag e
Grade 12	2	1.77%
Higher Certificates	7	6.19%
National Diploma	7	6.19%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	19	16.81%
Honours degree or postgraduate diploma	35	30.97%
Master's Degree	42	37.17%
Doctor's degree	1	0.88%

Language	Count	Percentage
English	55	48.67%
Afrikaans	16	14.16%
African Languages	42	37.17%

Race	Count	Percentage
African	55	48.67%
White	44	38.93%
Indian	8	7.08%
Coloured	5	4.42%
Asian	1	0.88%

Years of work experience	Count	Percentage
0 - 5	42	37.17%
6 - 10	14	12.39%

11+	57	50.44%	

Change

N	Alpha	Mean	SD
199	α= 0.814	22.452	3.7

Age	Count	Percentage
21 - 30	70	35.18%
31 - 40	75	37.69%
41 - 50	35	17.59%
51 +	10	5.03%
n/a	9	4.52%

Gender	Count	Percentage
Female (50%)	142	71.36%
Male (50%)	56	28.14%
Other	1	0.5%

Education		Percentage
Grade 12	11	5.53%
Higher Certificates	13	9.46%
National Diploma	32	6.53%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	28	14.07%
Honours degree or postgraduate diploma	72	36.18%

Master's Degree	47	23.62%
Doctor's degree	2	1.01%

Language	Count	Percentage
English	80	40.2%
Afrikaans	42	21.11%
African Languages	77	38.69%

Race	Count	Percentage
African	100	50.25%
White	66	33.17%
Indian	18	9.05%
Coloured	7	3.52%
Asian	8	4.02%

Years of work experience	Count	Percentage
0 - 5	84	42.21%
6 - 10	45	22.61%
11+	70	35.18%

Competition

N	Alpha	Mean	SD
177	α= 0.671	19.48	4.181

Age	Count	Percentage
21 - 30	44	24.86%
31 - 40	76	42.94%
41 - 50	33	18.64%
51 +	15	8.47%
n/a	9	5.08%

Gender	Count	Percentage
Female (50%)	114	64.41%
Male (50%)	63	35.59%

Education	Coun t	Percentag e
Grade 12	14	7.91%
Higher Certificates	18	10.17%
National Diploma	39	22.03%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	30	16.95%
Honours degree or postgraduate diploma	50	28.25%
Master's Degree	24	13.56%
Doctor's degree	2	1.13%

Language	Count	Percentage
English	77	43.5%
Afrikaans	39	22.03%
African Languages	61	34.46%

Race Count Percentage

African	81	45.76%
White	70	39.55%
Indian	13	7.34%
Coloured	3	1.69%
Asian	10	5.65%

Years of work experience	Count	Percentage
0 - 5	58	32.79%
6 - 10	46	25.99%
11 +	73	41.24%

Creative

N	Alpha	Mean	SD
289	α= 0.628	19.568	3.39

Age	Count	Percentage
21 - 30	116	40.14%
31 - 40	100	34.60%
41 - 50	55	19.03%
51 +	14	4.84%
n/a	4	1.38%

Gender	Count	Percentage
Female (50%)	172	59.52%
Male (50%)	117	40.48%

Education		Percentage
Grade 12	20	6.92%
Higher Certificates	28	9.69%
National Diploma	54	18.34%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	37	12.8%
Honours degree or postgraduate diploma	100	34.6%
Master's Degree	49	16.96%
Doctor's degree		0.69%

Language	Count	Percentage
English	110	38.06%
Afrikaans	69	2388%
African Languages	110	38.06%

Race	Count	Percentage
African	135	46.7%
White	117	40.48%
Indian	21	7.27%
Coloured	10	3.46%
Asian	6	2.08%

Years of work experience	Count	Percentage
0 - 5	116	40.14%
6 - 10	62	21.45%
11 +	111	38.41%

Decisive

N	Alpha	Mean	SD
201	α= 0.608	18.289	3.435

Age	Count	Percentage
21 - 30	51	25.37%
31 - 40	87	43.28%
41 - 50	45	22.39%
51 +	16	17.96%
n/a	2	1%

Gender	Count	Percentage
Female (50%)	116	57.71%
Male (50%)	84	41.79%

Education	Coun t	Percentage
Grade 12	16	7.96%
Higher Certificates	24	11.94%
National Diploma	44	21.89%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	41	20.4%
Honours degree or postgraduate diploma	16	7.96%
Master's Degree	18	8.96%
Doctor's degree	0	0%

Language	Count	Percentage
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English	83	41.29%
Afrikaans	36	17.9%
African Languages	82	40.8%

Race	Count	Percentage
African	104	51.74%
White	64	31.84%
Indian	22	10.95%
Coloured	6	2.99%
Asian	5	2.49%

Years of work experience	Count	Percentage
0 - 5	48	23.88%
6 - 10	52	25.87%
11+	101	50.25%

Detail focused

N	Alpha	Mean	SD
90	α= 0.724	23.90	3.20

Age	Count	Percentage
21 - 30	52	58.43%
31 - 40	22	24.72%
41 - 50	12	13.48%
51 +	3	3.37%

n/a	1	1.12%

Gender	Count	Percentage
Female (50%)	71	78.89%
Male (50%)	18	20.00%

Education	Coun t	Percentag e
Grade 12	1	1.11%
Higher Certificates	4	4.44%
National Diploma	6	6.67%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	16	17.78%
Honours degree or postgraduate diploma	33	36.67%
Master's Degree	29	32.22%
Doctor's degree	1	1.11%

Language	Count	Percentage
English	33	36.67%
Afrikaans	12	33.33%
African Languages	45	50.00%

Race	Count	Percentage
African	58	64.44%
White	20	22.22%
Indian	8	8.89%
Coloured	4	4.44%

	Asian	0	0%
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Years of work experience	Count	Percentage
0 - 5	53	58.89%
6 - 10	12	13.33%
11+	25	27.78%

Disclosure

N	Alpha	Mean	SD
544	α= 0.819	16.80	4.73

Age	Count	Percentage
21 - 30	450	82.72%
31 - 40	18	3.31%
41 - 50	4	0.74%
51 +	1	0.18%
n/a	71	13.05%

Gender	Count	Percentage
Female	272	50%
Male	267	49.08%
n/a	5	0.92%

Education	Count	Percentage
Grade 10-11	1	0.18%

Grade 12	9	1.65%
Higher Certificates	5	0.92%
National Diploma	53	12.68%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	314	57.72%
Honours degree or postgraduate diploma	83	15.26%
Master's Degree	8	1.47%
Doctor's degree	0	0
n/a	71	13.05%

Language	Count	Percentage
English	154	28.31%
Afrikaans	5	0.92%
African Languages	314	57.72%
n/a	71	13.05%

Race	Count	Percentage
African	410	77.21%
White	10	1.84%
Indian	30	5.51%
Coloured	11	2.02%
Asian	2	0.37%
n/a	71	13.05%

Years of work experience	Count	Percentage
0 - 5	450	82.72%

6 - 10	12	2.21%
11+	11	2.02%
n/a	71	13.05%

Emotional analysis

N	Alpha	Mean	SD
84	α= 0.668	23.01	3.13

Age	Count	Percentage
21 - 30	54	65.06%
31 - 40	22	26.51%
41 - 50	7	8.43%
51 +	0	0%
n/a	1	1.20%

Gender	Count	Percentage
Female (50%)	56	66.67%
Male (50%)	28	33.33%

Education	Coun t	Percentag e
Grade 12	2	2.38%
Higher Certificates	4	4.76%
National Diploma	4	4.76%

Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	8	9.52%
Honours degree or postgraduate diploma	30	35.71%
Master's Degree	36	42.86%
Doctor's degree	0	0%

Language	Count	Percentage
English	29	34.52%
Afrikaans	9	10.71%
African Languages	46	54.76%

Race	Count	Percentage
African	52	61.90%
White	23	27.38%
Indian	3	3.57%
Coloured	6	7.14%
Asian	0	0%

Years of work experience	Count	Percentage
0 - 5	55	65.48%
6 - 10	18	21.43%
11+	11	13.10%

Ethics

N Alpha Mea	an SD
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 α = 0.566 23.3 3.30

Age	Count	Percentage
20 - 30	38	19%
31 - 40	38	19%
41 - 50	22	11%
51 +	5	2.5%
n/a	97	48.5%

Gender	Count	Percentage
Female	100	50%
Male	81	40.50%
n/a	19	9.5%

Education	Count	Percentage
Grade 10-11	5	2.5%
Grade 12	24	12%
Higher Certificates	19	9.5%
National Diploma	18	9%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	25	12.5%
Honours degree or postgraduate diploma	10	5%
Master's Degree	2	1%
Doctor's degree	0	0%
n/a	97	48.5%

Language	Count	Percentage
English	45	22.5%
Afrikaans	38	19%
African Languages	20	10%
n/a	97	48.5%

Race	Count	Percentage
African	28	14%
White	45	22.5%
Indian	5	2.5%
Coloured	25	12.5%
Asian	0	0%
n/a	97	48.5%

Years of work experience	Count	Percentage
0 - 5	31	15.5%
6 - 10	18	9%
11 +	54	27%
n/a	97	48.5%

Friendship

N	Alpha	Mean	SD
237	α= 0.749	17.684	4.094

Age	Count	Percentage
21 - 30	58	24.47%
31 - 40	104	43.88%
41 - 50	51	21.52%
51 +	17	7.17%
n/a	7	2.95%

Gender	Count	Percentage
Female (50%)	144	60.76%
Male (50%)	93	39.24%

Education	Coun t	Percentage
Grade 12	28	11.81%
Higher Certificates	30	12.66%
National Diploma	63	26.58%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	39	16.46%
Honours degree or postgraduate diploma	51	21.52%
Master's Degree	24	10.13%
Doctor's degree	2	0.84%

Language	Count	Percentage
English	100	42.19%
Afrikaans	41	17.3%
African Languages	96	40.51%

Nace Count referrage	Race	Count	Percentage
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African	117	49.37%
White	81	34.18%
Indian	21	8.86%
Coloured	8	3.38%
Asian	10	4.22%

Years of work experience	Count	Percentage
0 - 5	67	28.27%
6 - 10	64	27%
11+	106	44.73%

Gregarious

N	Alpha	Mean	SD
209	α= 0.685	17.828	3.759

Age	Count	Percentage
21 - 30	78	37.32%
31 - 40	81	38.76%
41 - 50	39	18.66%
51 +	9	4.31%
n/a	2	0.96%

Gender	Count	Percentage
Female (50%)	110	52.63%
Male (50%)	99	47.37%

Education	Coun	Percentag e
Grade 12	17	12.92%
Higher Certificates	27	12.66%
National Diploma	48	22.97%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	29	13.88%
Honours degree or postgraduate diploma	68	32.54%
Master's Degree	18	8.61%
Doctor's degree	2	0.96%

Language	Count	Percentage
English	79	37.8%
Afrikaans	63	30.14%
African Languages	67	32.06%

Race	Count	Percentage
African	85	40.67%
White	100	47.85%
Indian	15	7.18%
Coloured	6	2.87%
Asian	3	1.44%

Years of work experience	Count	Percentage
0 - 5	75	35.89%
6 - 10	54	25.84%
11+	80	38.28%

Humour

N	Alpha	Mean	SD
256	α= 0.609	18.508	3.594

Age	Count	Percentage
21 - 30	61	23.83%
31 - 40	115	44.92%
41 - 50	56	21.88%
51 +	17	6.64%
n/a	7	2.73%

Gender	Count	Percentage
Female (50%)	154	60.16%
Male (50%)	102	39.84%

Education	Coun t	Percentage
Grade 12	30	11.72%
Higher Certificates	35	13.67%
National Diploma	66	25.78%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	41	16.02%
Honours degree or postgraduate diploma	57	22.27%
Master's Degree	25	9.77%
Doctor's degree	2	0.78%

Language	Count	Percentage
English	106	41.41%
Afrikaans	47	18.36%
African Languages	103	40.23%

Race	Count	Percentage
African	125	48.83%
White	91	35.55%
Indian	21	8.2%
Coloured	8	3.13%
Asian	11	4.3%

Years of work experience	Count	Percentage
0 - 5	69	26.95%
6 - 10	70	27.34%
11 +	117	45.7%

Influential

N	Alpha	Mean	SD	
273	α= 0.614	19.059	3.332	

Age	Count	Percentage
21 - 30	87	31.87%
31 - 40	108	39.56%

41 - 50	58	21.25%
51 +	16	5.86%
n/a	4	1.47%

Gender	Count	Percentage
Female (50%)	153	56.04%
Male (50%)	119	43.59%

Education	Coun t	Percentage
Grade 12	21	7.69%
Higher Certificates	33	12.09%
National Diploma	58	21.25%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	45	16.48%
Honours degree or postgraduate diploma	92	33.7%
Master's Degree	22	8.06%
Doctor's degree	2	0.73%

Language	Count	Percentage
English	109	39.93%
Afrikaans	68	24.91%
African Languages	96	35.16%

Race	Count	Percentage
African	124	45.42%
White	109	39.93%
Indian	24	8.79%

Coloured	10	3.66%
Asian	6	2.2%

Years of work experience	Count	Percentage
0 - 5	87	31.87%
6 - 10	66	24.18%
11+	120	43.96%

Intelligence

N	Alpha	Mean	SD
80	α= 0.611	20.93	3.28

Age	Count	Percentage
21 - 30	51	64.56%
31 - 40	20	25.32%
41 - 50	8	10.13%
51 +	0	0.00%
n/a	1	1.27%

Gender	Count	Percentage
Female (50%)	53	66.25%
Male (50%)	27	33.75%

Education	Coun t	Percentag e
Grade 12	2	2.50%

Higher Certificates	4	5.00%
National Diploma	4	5.00%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	9	11.25%
Honours degree or postgraduate diploma	28	35.00%
Master's Degree	33	41.25%
Doctor's degree	0	0.00%

Language	Count	Percentage
English	25	31.25%
Afrikaans	10	12.50%
African Languages	45	56.25%

Race	Count	Percentage
African	51	63.75%
White	20	25.00%
Indian	3	3.75%
Coloured	6	7.50%
Asian	0	0.00%

Years of work experience	Count	Percentage
0 - 5	52	65.00%
6 - 10	16	20.00%
11 +	12	15.00%

Internal Control

N	Alpha	Mean	SD
89	α= 0.528	19.65	3.47

Age	Count	Percentage
21 - 30	17	19.54%
31 - 40	34	39.08%
41 - 50	26	29.86%
51 +	10	11.49%
n/a	2	2.30%

Gender	Count	Percentage
Female (50%)	39	43.82%
Male (50%)	50	56.18%

Education	Coun t	Percentag e
Grade 12	4	4.49%
Higher Certificates	10	11.24%
National Diploma	10	11.24%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	22	24.72%
Honours degree or postgraduate diploma	23	25.84%
Master's Degree	20	22.47%
Doctor's degree	0	0.00%

Language	Count	Percentage
English	51	57.30%
Afrikaans	12	13.48%
African Languages	26	29.21%

Race	Count	Percentage
African	34	38.20%
White	42	47.19%
Indian	5	5.62%
Coloured	7	7.87%
Asian	1	1.12%

Years of work experience	Count	Percentage
0 - 5	17	19.10%
6 - 10	19	21.35%
11+	53	59.55%

Listening

N	Alpha	Mean	SD
224	α= 0.638	23.679	3.10

Age	Count	Percentage
21 - 30	66	29.46%
31 - 40	95	42.41%

41 - 50	48	21.43%
51 +	12	5.36%
n/a	3	1.34%

Gender	Count	Percentage
Female (50%)	137	61.16%
Male (50%)	86	38.39%

Education	Coun t	Percentage
Grade 12	18	8.04%
Higher Certificates	30	13.39%
National Diploma	53	23.66%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	42	18.75%
Honours degree or postgraduate diploma	54	24.11%
Master's Degree	25	11.16%
Doctor's degree	2	0.89%

Language	Count	Percentage
English	106	47.32%
Afrikaans	37	16.52%
African Languages	81	36.16%

Race	Count	Percentage
African	108	48.22%
White	79	35.27%
Indian	24	10.7%

Coloured	10	4.46%
Asian	3	1.34%

Years of work experience	Count	Percentage
0 - 5	65	29.02%
6 - 10	61	27.23%
11+	98	43.75%

Optimistic

N	Alpha	Mean	SD
265	α= 0.761	23.8	3.1

Age	Count	Percentage
21 - 30	82	30.94%
31 - 40	105	39.62%
41 - 50	58	21.89%
51 +	16	6.04%
n/a	4	1.51%

Gender	Count	Percentage
Female (50%)	151	56.98%
Male (50%)	114	43.02%

Education	Coun	Percentage
Grade 12	23	8.68%

Higher Certificates	31	11.7%
National Diploma	64	24.15%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	38	14.34%
Honours degree or postgraduate diploma	82	30.94%
Master's Degree	25	9.43%
Doctor's degree	2	0.75%

Language	Count	Percentage
English	106	39.55%
Afrikaans	70	26.12%
African Languages	89	33.21%

Race	Count	Percentage
African	113	42.64%
White	116	45.66%
Indian	22	8.3%
Coloured	6	2.26%
Asian	8	3.02%

Years of work experience	Count	Percentage
0 - 5	83	31.32%
6 - 10	66	24.91%
11+	116	43.77%

Order

N	Alpha	Mean	SD
243	α= 0.720	19.926	4.116

Age	Count	Percentage
21 - 30	63	25.93%
31 - 40	110	45.27%
41 - 50	48	19.75%
51 +	14	5.76%
n/a	8	3.29%

Gender	Count	Percentage
Female (50%)	146	60.08%
Male (50%)	97	39.92%

Education	Coun t	Percentage
Grade 12	29	11.93%
Higher Certificates	37	15.23%
National Diploma	67	27.57%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	39	16.05%
Honours degree or postgraduate diploma	46	18.93%
Master's Degree	23	9.47%
Doctor's degree	2	0.82%

Language	Count	Percentage
English	96	39.51%

Afrikaans	46	18.93%
African Languages	101	41.56%

Race	Count	Percentage
African	121	49.79%
White	86	35.39%
Indian	19	7.82%
Coloured	6	2.47%
Asian	11	4.53%

Years of work experience	Count	Percentage
0 - 5	70	28.81%
6 - 10	70	28.81%
11 +	103	42.39%

Poised

N	Alpha	Mean	SD
141	α= 0.708	19.96	3.87

Age	Count	Percentage
21 - 30	58	42.03%
31 - 40	40	28.99%
41 - 50	30	21.74%
51 +	10	7.25%
n/a	3	2.17%



Gender	Count	Percentage
Female (50%)	84	59.57%
Male (50%)	57	40.43%

Education	Coun t	Percentag e
Grade 12	4	2.84%
Higher Certificates	10	7.09%
National Diploma	11	7.80%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	26	18.44%
Honours degree or postgraduate diploma	45	31.91%
Master's Degree	45	31.91%
Doctor's degree	0	0.00%

Language	Count	Percentage
English	69	48.94%
Afrikaans	17	12.06%
African Languages	55	39.01%

Race	Count	Percentage
African	69	48.94%
White	54	38.30%
Indian	8	5.67%
Coloured	9	6.38%
Asian	1	0.71%

Years of work experience	Count	Percentage
0 - 5	59	41.84%
6 - 10	22	15.60%
11+	60	42.55%

Profit

N	Alpha	Mean	SD
56	α= 0.767	18.05	4.36

Age	Count	Percentage
21 - 30	2	3.70%
31 - 40	19	35.19%
41 - 50	23	42.59%
51 +	10	18.51%
n/a	2	3.70%

Gender	Count	Percentage
Female (50%)	27	48.21%
Male (50%)	29	51.79%

Education	Coun t	Percentag e
Grade 12	2	3.57%
Higher Certificates	6	10.71%
National Diploma	6	10.71%

Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	16	28.57%
Honours degree or postgraduate diploma	14	25.00%
Master's Degree	12	21.43%
Doctor's degree	0	0.00%

Language	Count	Percentage
English	36	64.29%
Afrikaans	10	17.86%
African Languages	10	17.86%

Race	Count	Percentage
African	17	30.36%
White	30	53.57%
Indian	5	8.93%
Coloured	3	5.36%
Asian	1	1.79%

Years of work experience	Count	Percentage
0 - 5	2	3.57%
6 - 10	6	10.71%
11 +	48	85.71%

Rational

N	Alpha	Mean	SD

222 α= 0.593 20.216 3.237

Age	Count	Percentage
21 - 30	53	23.87%
31 - 40	99	44.59%
41 - 50	53	23.87%
51 +	13	5.86%
n/a	4	1.8%

Gender	Count	Percentage
Female (50%)	135	60.81%
Male (50%)	87	39.19%

Education	Coun t	Percentage
Grade 12	21	9.46%
Higher Certificates	31	13.96%
National Diploma	55	27.57%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	36	16.22%
Honours degree or postgraduate diploma	52	23.42%
Master's Degree	25	11.26%
Doctor's degree	2	0.9%

Language	Count	Percentage
English	97	43.69%
Afrikaans	43	19.37%

African Languages	82	36.94%
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Race	Count	Percentage
African	104	46.85%
White	85	38.29%
Indian	19	8.56%
Coloured	8	3.6%
Asian	6	2.7%

Years of work experience	Count	Percentage
0 - 5	52	23.42%
6 - 10	62	27.93%
11+	108	48.65%

Resilient

N	Alpha	Mean	SD
368	α= 0.591	21.082	3.467

Age	Count	Percentage
21 - 30	141	38.32%
31 - 40	134	36.41%
41 - 50	69	18.75%
51 +	18	4.89%
n/a	6	1.6%



Gender	Count	Percentage
Female (50%)	223	60.6%
Male (50%)	144	39.13%
Other	1	0.27%

Education	Coun t	Percentage
Grade 12	26	7.07%
Higher Certificates	40	10.87%
National Diploma	70	19.02%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	59	16.03%
Honours degree or postgraduate diploma	119	32.34%
Master's Degree	52	14.13%
Doctor's degree	2	0.54%

Language	Count	Percentage
English	147	39.95%
Afrikaans	77	20.92%
African Languages	144	39.13%

Race	Count	Percentage
African	182	49.46%
White	134	36.41%
Indian	32	8.7%
Coloured	12	3.26%
Asian	8	2.17%

Years of work experience	Count	Percentage
0 - 5	142	38.59%
6 - 10	83	22.55%
11+	143	38.86%

Rigorous

N	Alpha	Mean	SD
263	α= 0.343	21.49	2.93

Age	Count	Percentage
21 - 30	49	18.63%
31 - 40	57	21.67%
41 - 50	27	10.27%
51 +	3	1.14%
n/a	3	1.14%

Gender	Count	Percentage
Female	125	47.53%
Male	119	45.25%
n/a	19	7.22%

Education	Count	Percentage
Grade 10-11	4	1.52%
Grade 12	21	7.98%

Higher Certificates	21	7.98%
National Diploma	22	8.37%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	31	11.79%
Honours degree or postgraduate diploma	19	7.22%
Master's Degree	18	6.84%
Doctor's degree	0	0.00%
n/a	127	48.29%

Language	Count	Percentage
English	60	22.81%
Afrikaans	37	14.07%
African Languages	39	14.83%
n/a	127	48.29%

Race	Count	Percentage
African	51	19.39%
White	48	18.25%
Indian	4	1.52%
Coloured	32	12.17%
Asian	1	0.38%

Years of work experience	Count	Percentage
0 - 5	46	17.49%
6 - 10	31	11.79%

	11+	59	22.43%	
ı				

Self-development

N	Alpha	Mean	SD
174	α= 0.608	22.65	3.53

Age	Count	Percentage
21 - 30	69	40.35%
31 - 40	53	30.99%
41 - 50	37	21.64%
51 +	12	7.02%
n/a	3	1.75%

Gender	Count	Percentage
Female (50%)	105	60.34%
Male (50%)	68	39.08%

Education	Coun t	Percentag e
Grade 12	5	2.87%
Higher Certificates	12	6.90%
National Diploma	16	9.20%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	37	21.26%
Honours degree or postgraduate diploma	57	32.76%
Master's Degree	47	27.01%



Doctor's degree	0	0.00%	
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Language	Count	Percentage
English	82	47.13%
Afrikaans	22	12.64%
African Languages	70	40.23%

Race	Count	Percentage
African	91	52.30%
White	58	33.33%
Indian	13	7.47%
Coloured	11	6.32%
Asian	1	0.57%

Years of work experience	Count	Percentage
0 - 5	70	40.23%
6 - 10	30	17.24%
11 +	74	42.53%

Self-esteem

N	Alpha	Mean	SD
263	α= 0.658	21.456	3.951

Age	Count	Percentage
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21 - 30	83	31.56%
31 - 40	103	39.16%
41 - 50	58	22.05%
51 +	14	5.32%
n/a	5	1.9%

Gender	Count	Percentage
Female (50%)	149	56.65%
Male (50%)	114	43.35%

Education		Percentage
Grade 12	22	8.37%
Higher Certificates	35	13.31%
National Diploma	60	22.81%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	37	14.07%
Honours degree or postgraduate diploma	82	31.18%
Master's Degree	25	9.51%
Doctor's degree	2	0.76%

Language	Count	Percentage
English	105	39.92%
Afrikaans	71	27%
African Languages	87	33.08%

Race	Count	Percentage
African	110	41.83%

White	116	44.11%
Indian	22	8.37%
Coloured	9	3.4%
Asian	6	2.28%

Years of work experience	Count	Percentage
0 - 5	84	31.94%
6 - 10	64	24.33%
11+	115	43.73%

Self-sufficiency

N	Alpha	Mean	SD
82	α= 0.731	16.48	3.78

Age	Count	Percentage
21 - 30	51	62.96%
31 - 40	21	25.93%
41 - 50	8	9.88%
51 +	1	1.12%
n/a	1	1.12%

Gender	Count	Percentage
Female (50%)	55	67.07%
Male (50%)	27	32.93%

Education	Coun t	Percentag e
Grade 12	2	2.44%
Higher Certificates	6	7.32%
National Diploma	4	4.88%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	9	10.98%
Honours degree or postgraduate diploma	28	34.15%
Master's Degree	33	40.24%
Doctor's degree	0	0.00%

Language	Count	Percentage
English	26	31.71%
Afrikaans	10	12.20%
African Languages	46	56.10%

Race	Count	Percentage
African	52	63.41%
White	21	25.61%
Indian	3	3.66%
Coloured	6	7.32%
Asian	0	0.00%

Years of work experience	Count	Percentage
0 - 5	52	63.41%
6 - 10	17	20.73%

11 +	13	15.85%	

Social desirability

N	Alpha	Mean	SD
357	α= 0.623	23.2	3.4

Age	Count	Percentage
21 - 30	121	33.89%
31 - 40	140	39.22%
41 - 50	69	19.33%
51 +	18	5.04%
n/a	9	2.52%

Gender	Count	Percentage
Female (50%)	232	64.99%
Male (50%)	124	34.73%
Other	1	0.28%

Education		Percentage
Grade 12	31	8.68%
Higher Certificates	41	11.48%
National Diploma	76	21.29%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	61	17.09%
Honours degree or postgraduate diploma	93	26.05%

Master's Degree	53	14.85%
Doctor's degree	2	0.56%

Language	Count	Percentage
English	148	41.46%
Afrikaans	55	15.41%
African Languages	154	43.14%

Race	Count	Percentage
African	192	53.78%
White	110	30.81%
Indian	32	8.96%
Coloured	12	3.36%
Asian	11	3.08%

Years of work experience	Count	Percentage
0 - 5	129	36.13%
6 - 10	86	24.09%
11 +	142	39.78%

Status

N	Alpha	Mean	SD
205	α= 0.810	17.854	4.571

Age	Count	Percentage

21 - 30	51	24.88%
31 - 40	90	43.9%
41 - 50	43	20.98%
51 +	14	6.83%
n/a	7	3.14%

Gender	Count	Percentage
Female (50%)	120	58.54%
Male (50%)	85	41.46%

Education		Percentage
Grade 12	26	12.68%
Higher Certificates	28	13.66%
National Diploma	56	27.32%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	31	15.12%
Honours degree or postgraduate diploma	43	20.98%
Master's Degree	19	9.27%
Doctor's degree	2	0.98%

Language	Count	Percentage
English	82	40%
Afrikaans	43	20.98%
African Languages	80	39.02%

Race	Count	Percentage
African	96	46.83%
White	76	37.07%

Indian	17	8.29%
Coloured	6	2.93%
Asian	10	4.88%

Years of work experience	Count	Percentage
0 - 5	60	29.27%
6 - 10	53	25.85%
11+	92	44.88%

Strategic

N	Alpha	Mean	SD
231	α= 0.624	21.113	3.571

Age	Count	Percentage
21 - 30	85	36.8%
31 - 40	93	40.26%
41 - 50	41	17.75%
51 +	10	4.33%
n/a	2	0.87%

Gender	Count	Percentage
Female (50%)	126	54.55%
Male (50%)	105	44.45%

Education	Coun	Percentage
	t	

Grade 12	19	8.23%
Higher Certificates	30	12.99%
National Diploma	57	24.68%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	33	14.29%
Honours degree or postgraduate diploma	70	30.3%
Master's Degree	20	8.66%
Doctor's degree	2	0.87%

Language	Count	Percentage
English	92	39.83%
Afrikaans	64	27.71%
African Languages	75	32.47%

Race	Count	Percentage
African	96	41.56%
White	109	47.19%
Indian	17	7.36%
Coloured	6	2.6%
Asian	3	1.3%

Years of work experience	Count	Percentage
0 - 5	82	35.5%
6 - 10	61	26.41%
11 +	88	38.1%

Stress management

N	Alpha	Mean	SD
397	α= 0.591	21.358	3.452

Age	Count	Percentage
21 - 30	149	37.53%
31 - 40	145	36.52%
41 - 50	72	18.14%
51 +	19	4.79%
n/a	12	3.02%

Gender	Count	Percentage
Female (50%)	241	60.71%
Male (50%)	155	39.04%
Other	1	0.25%

Education	Coun t	Percentage
Grade 12	34	8.56%
Higher Certificates	45	11.34%
National Diploma	80	20.15%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	64	16.12%
Honours degree or postgraduate diploma	119	29.97%
Master's Degree	53	13.35%
Doctor's degree	2	0.5%

Language	Count	Percentage
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English	154	38.79%
Afrikaans	85	21.41%
African Languages	158	39.8%

Race	Count	Percentage
African	200	50.38%
White	140	35.26%
Indian	33	8.31%
Coloured	12	3.02%
Asian	12	3.02%

Years of work experience	Count	Percentage
0 - 5	159	40.05%
6 - 10	92	23.17%
11+	146	36.78%

Striving

N	Alpha	Mean	SD
292	α= 0.428	21.925	3.009

Age	Count	Percentage
21 - 30	97	33.22%
31 - 40	110	37.67%
41 - 50	58	19.86%
51 +	16	5.48%

n/a	11	3.77%

Gender	Count	Percentage
Female (50%)	192	65.75%
Male (50%)	100	34.25%

Education	Coun t	Percentage
Grade 12	27	9.25%
Higher Certificates	36	12.33%
National Diploma	60	20.55%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	40	13.7%
Honours degree or postgraduate diploma	77	26.37%
Master's Degree	50	17.12%
Doctor's degree	2	0.68%

Language	Count	Percentage
English	114	39.04%
Afrikaans	52	17.81%
African Languages	126	43.15%

Race	Count	Percentage
African	154	52.74%
White	93	31.85%
Indian	25	8.56%
Coloured	10	3.42%
Asian	10	3.42%

Years of work experience	Count	Percentage
0 - 5	110	37.67%
6 - 10	66	22.6%
11 +	116	39.73%

Structured

N	Alpha	Mean	SD
87	α= 0.693	21.51	3.85

Age	Count	Percentage
21 - 30	51	59.30%
31 - 40	21	24.42%
41 - 50	11	12.79%
51 +	3	3.49%
n/a	1	1.16%

Gender	Count	Percentage
Female (50%)	68	78.16%
Male (50%)	18	20.69%

Education	Coun t	Percentag e
Grade 12	1	1.15%
Higher Certificates	4	4.60%
National Diploma	6	6.90%

Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	15	17.24%
Honours degree or postgraduate diploma	33	37.93%
Master's Degree	28	32.18%
Doctor's degree	0	0.00%

Language	Count	Percentage
English	33	37.93%
Afrikaans	9	10.34%
African Languages	45	51.72%

Race	Count	Percentage
African	58	66.67%
White	17	19.54%
Indian	8	9.19%
Coloured	4	4.60%
Asian	0	0.00%

Years of work experience	Count	Percentage
0 - 5	52	59.77%
6 - 10	12	13.79%
11+	23	26.44%

Variety

N	Alpha	Mean	SD

301 α= 0.606 20.529 3.295

Age	Count	Percentage
21 - 30	103	34.11%
31 - 40	113	37.42%
41 - 50	60	19.87%
51 +	17	5.63%
n/a	8	2.65%

Gender	Count	Percentage
Female (50%)	194	64.24%
Male (50%)	106	35.1%
Other	1	0.33%

Education	Coun t	Percentage
Grade 12	27	8.94%
Higher Certificates	31	10.26%
National Diploma	64	21.19%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	51	16.89%
Honours degree or postgraduate diploma	83	27.48%
Master's Degree	45	14.9%
Doctor's degree	0	0%

Language	Count	Percentage
English	121	40.07%



Afrikaans	50	16.56%
African Languages	130	43.05%

Race	Count	Percentage
African	164	54.3%
White	90	29.8%
Indian	27	8.94%
Coloured	11	3.64%
Asian	9	2.98%

Years of work experience	Count	Percentage
0 - 5	112	37.09%
6 - 10	64	21.19%
11+	125	41.39%



SITUATIONAL JUDGEMENT TEST SOUTH AFRICA GENERAL POPULATION NORM GROUP

Leadership SJT

	N	Mean	SD
Flexibility	262	26.07	2.37
Judgement	262	24.3	3.1
Pragmatism	262	25.03	2.47
Tolerance of Ambiguity	262	22.5	3.0

Age	Count	Cumulative Percentage
21 - 30	10	3.8%
31 - 40	53	20.2%
41 - 50	47	18%
51 +	33	12.6%
N/A*	119	45.4%

^{*}N/A refers to data where no demographic data was available, and where data was deleted in accordance with GDPR compliance.

Gender	Count	Percentage
Female (50%)	72	27.5%
Male (50%)	131	50%
N/A*	59	22.5%

^{*}N/A refers to data where no demographic data was available, and where data was deleted in accordance with GDPR compliance.

Education	Count	Percentage
Grade 12	7	2.7%
Higher Certificates	7	2.7%
National Diploma	14	5.3%
Bachelor's Degree, Advanced diploma, post graduate certificate, or B-tech	47	17.9%
Honours degree or postgraduate diploma	34	13%
Master's Degree	32	12.2%
Doctor's degree	2	0.8%
N/A*	119	45.4%

^{*}N/A refers to data where no demographic data was available, and where data was deleted in accordance with GDPR compliance.

Language	Count	Percentage
Afrikaans	23	8.8%
English	72	27.5%
IsiNdebele	0	0%
IsiXhosa	8	3.1%
IsiZulu	14	5.3%
Sepedi	8	3.1%
Sesotho	4	1.5%
Setswana	8	3%
SiSwati	1	0.4%
Tshivenda	2	0.8%
Xitsonga	3	1.1%
N/A*	119	45.4%



*N/A refers to data where no demographic data was available, and where data was deleted in accordance with GDPR compliance.

Race	Count	Percentage
African	63	24%
White	56	21.4%
Indian	12	4.6%
Coloured	11	4.2%
Asian	2	0.8%
N/A*	118	45%

^{*}N/A refers to data where no demographic data was available, and where data was deleted in accordance with GDPR compliance.

Years of work experience	Count	Percentage
0 - 5	10	3.8%
6 - 10	22	8.4%
11 +	111	42.4%
N/A*	119	45.4%

^{*}N/A refers to data where no demographic data was available, and where data was deleted in accordance with GDPR compliance.